IMPACT FOOD

Parent Ordering

IMPACT FOOD GROUP

Impact Food App

The ordering platform is supported by a company called Kanpla, one of our technology partners.

It is user friendly, easy to use and has been designed to be as simple as ordering something from Amazon.

Impact Food Group

How does it work?

How links work

Ease of accepting

Navigating the Impact Food Group app

Adding a balance

Placing orders

Ordering with allergies

You will receive a link from Kanpla via email.

One child = One Link

Siblings can be linked together when the parent uses the same email address on each link

Links are generated from information provided by the school MIS (Management Information System) data

Currently, only one link per parent

Once the link is accepted it cannot be used again

Links will automatically be sent to the email address you have given the school office

How links work

Accepting the Link sent to you:

Each child's link will need to be manually accepted

Check the Student name, Class, Year Group and School.

If correct, press Yes

Is this correct?

John Smith

Group:
Year 4

Location:
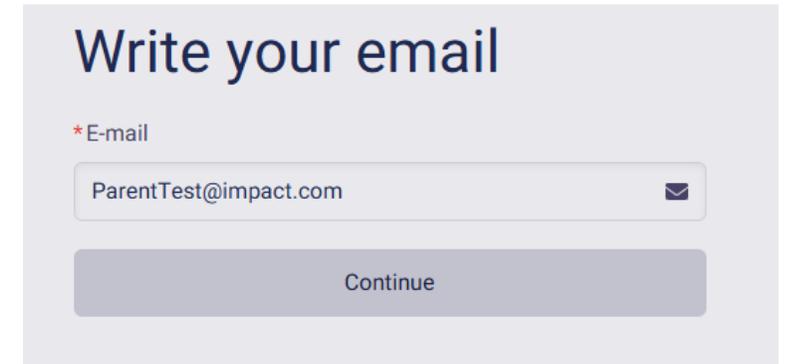Impact Primary School

Yes

No

Creating your Username and Password

ParentTest@impact.com (Your email address)

Password: Somethingyouchoose

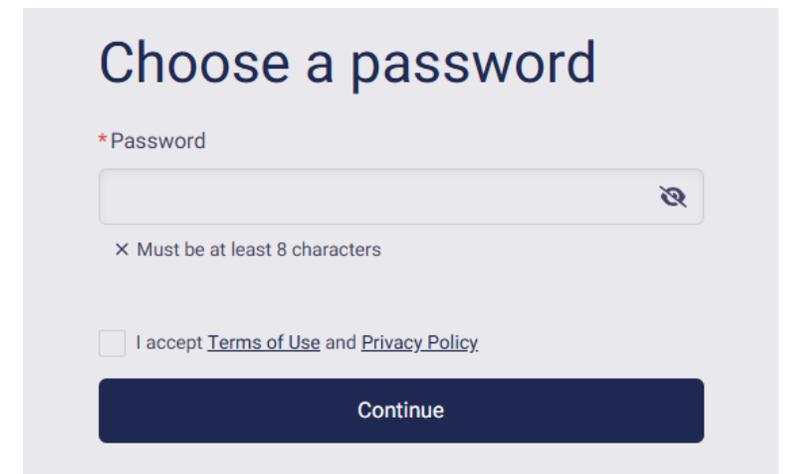(make it something you will remember but that you have not used somewhere else)

Write your email

*E-mail

ParentTest@impact.com

Continue

Choose a password

*Password

✕ Must be at least 8 characters

☐ I accept Terms of Use and Privacy Policy

Continue

The App

Accept	Create	Download
Accept the link	Create your account	Download the App

Impact Food Group

Kanpla

1K+
Downloads | PEGI 3 ⓘ

Install | Share | Add to wishlist
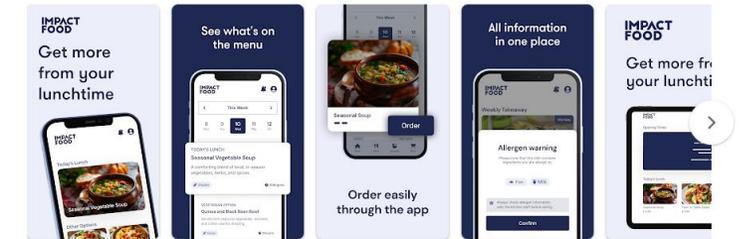
Does your child have an allergy?

Allergens

Please select your food preferences, so we can inform you of potential allergies.

- Gluten ⌄
- Crustaceans
- Fish
- Milk
- Mustard
- Peanuts
- Soy

- Celery
- Egg
- Lupine
- Molluscs
- Nuts ⌄
- Sesame
- Sulphur dioxide and sulphites

☐ I have other allergies not listed above

You will be required to upload medical evidence for any selected allergy

Confirm no allergens

Allergens must be declared before moving on to the meal ordering page

If the student does not have allergies, press 'Confirm no allergens'

If allergen is not listed, please type in the below box

☑ I have other allergies not listed above

Please specify

Filtering for Preferences

It is possible to filter meals to only show Vegan, Vegetarian or Halal (if offered), select the preference and continue.

Can be skipped or confirmed as no preference

What are your dietary preferences?

Skip

- Vegan
- Vegetarian
- Halal

Confirm no preferences

Welcome to the Homepage (Webpage)

Account Details

Order meals

Welcome to the Homepage (Mobile app)

Account Details

Order meals

Adding Balance

A balance, if applicable, must be on the account before selecting a meal

If multiple paid siblings, the balance will be split between them. Account will only show one total balance

Notification Preferences

Mail preferences

☑ Order confirmation

☑ Payment confirmation

Confirm

Parents will be notified of any meal cancellations or changes

Account History

📄 Orders

💵 Payments

🗎 Export complete transaction history

Parents can view all placed orders under the 'Orders' section

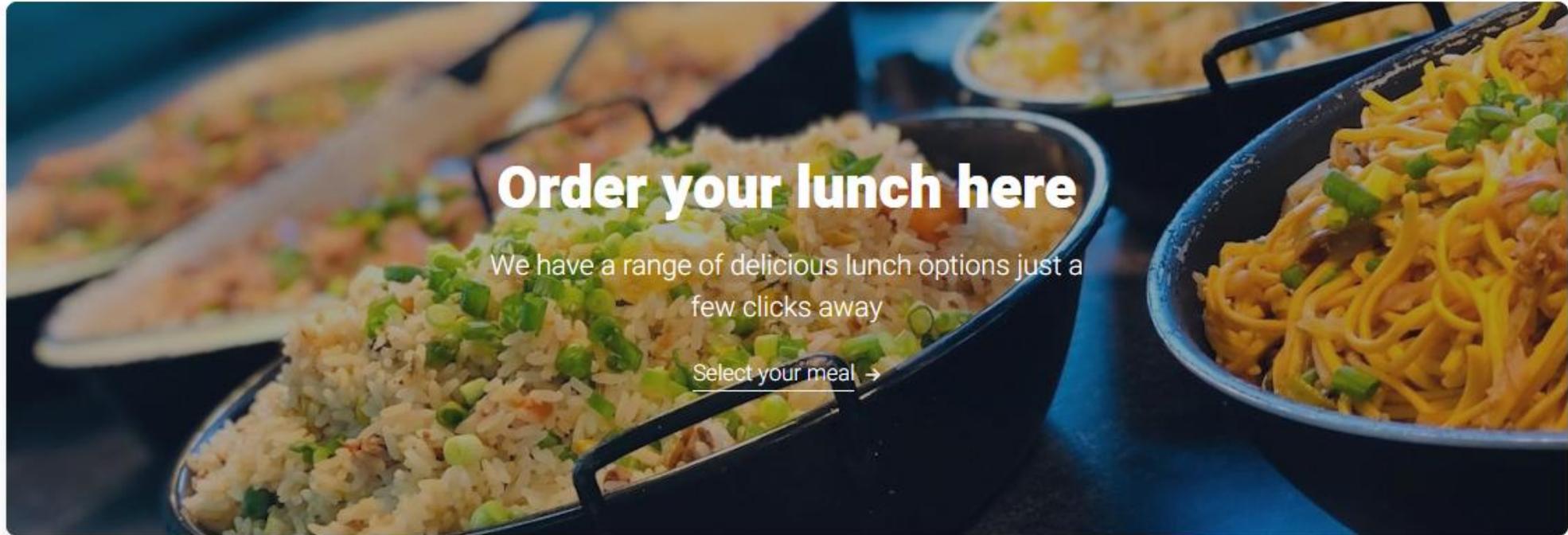Transaction history will provide all account history

Ordering a meal

Ordering a meal (Webpage)

Mains

Main Meal
Chicken & Tomato Pasta Bake
Chicken & Tomato Pasta Bake

🥛 Milk 🌰 Mustard 🚫 Soy 🌾 Gluten 🌾 Wheat

£0

Vegetarian Main Meal
Cheesy Cauliflower Pasta Bake
Cheesy Cauliflower Pasta Bake

🌙 Halal 🥛 Milk 🌰 Mustard 🚫 Soy 🌱 Vegetarian 🌾 Gluten 🌾 Wheat

£0

Pasta Dishes

Pasta Dish
Pasta with Cheese Sauce
Pasta with Cheese Sauce

🥛 Milk 🌰 Mustard 🚫 Soy 🌱 Vegetarian 🌾 Gluten 🌾 Wheat

£0

Jacket Potatoes

Baked Potato with Baked Beans
Baked Potato with Baked Beans

£0

Jacket Potato with Cheddar Cheese
Baked Potato with Cheese
Baked Potato with Cheese

🥛 Milk 🌱 Vegetarian

£0

Jacket Potato with Tuna Mayonnaise
Baked Potato with Tuna Mayo
Baked Potato with Tuna Mayo

🥚 Egg 🐟 Fish

£0

Filled Rolls

Filled Rolls
Chicken Roll
Chicken Roll

🌰 Sesame 🌾 Gluten 🌾 Wheat

£0

Filled Rolls Vegetarian
Egg Mayonnaise Roll
Soft white roll with egg mayonnaise filling

🥚 Egg 🌰 Sesame 🌾 Gluten 🌾 Wheat

£0

No lunch ✅

Parents will have the option to select from a variety of meals offered daily

Menus alternate based on a three-week cycle

Ordering a meal (Mobile App)

Weeks can be changed by pressing the left and right arrows. Dates will be visible at the top

Weekly meal ordering deadline

Daily orders can be selected by pressing the 'Order' buttons

Selecting Desserts

After selecting a main meal, a dessert option box will appear asking the user to select one of two dessert options

Fruit is always available at the meal collection counter

Recurring Orders

For convenience, there is an option to select recurring orders weekly.

Please keep in mind the menu options change weekly based on a three-week cycle

Ordering With Allergies

Milk allergy declared

Documents are required to ensure appropriate meals are provided. Reviewed by the Safety Team

Placing an Allergen Appropriate Order

As a 'Milk' allergy was declared, all menu options containing 'Milk' are not available to this student. Alternative Allergen Aware meals are available to select

Need some help?

Contact IFG

Primary Support Team

primary@impactfood.co.uk

Telephone: 0204 542 7211

Monday – Friday, 8.30am – 5.30pm

OR

Contact Kanpla

Support chat function available on mobile and website– technical issues, account assistance, general app enquiries